Our Mission

To be the leading provider of First Aid and related health services in Victoria.

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ST JOHN AMBULANCE AUSTRALIA (VICTORIA) 2009 ANNUAL REPORT
Welcome to the 2009 St John Ambulance Victoria Annual Report

2009 was another extremely challenging year for St John in Victoria as our team dealt with the dual affects of the Global Financial Crisis on our business activities and the response to the tragic Victorian bushfires which placed a huge strain on the physical and emotional resources of volunteers and staff. Our whole of organisation response to the bush fires which included St John volunteers from several other States and Territories along with personnel from our National office, was simply remarkable and a testament to the very reason we exist.

It also underscored that our dual commitment to community service and our commercial activities that fund them are complementary rather than opposing forces.

Whilst the Australian economy seemed to avoid the worst affects of the global financial landscape, the tightened conditions certainly had an impact on our ambitious growth targets for our commercial business activities in first aid training and first aid kit sales and servicing. That said, our business team was able to mitigate the affects of those conditions to a large extent with expanded marketing activities and tight disciplines around costs that resulted in growth of 16% and in excess of 70,000 students trained in first aid. This was an outstanding result particularly under the circumstances.

Fundraising

An important funding mechanism supporting our volunteer community activities continued to encounter strong headwinds throughout 2009 and the result in that segment was well below our expectations. Despite those headwinds, indications are that donors are returning to the sector and there is much optimism for the year ahead.

Strategic Plan

Other highlights of the year included a number of activities in support of our “Towards 2013” strategic plan.

The First Aid Services Change Plan, the result of six months of highly collaborative consultation and research across our network, was implemented aimed at attracting the next generation of volunteers whilst remaining relevant to the current generations who continue to serve so admirably. The campaign stimulated significant levels of inquiry.

Our Community Care volunteers continued to provide comfort and support to senior Victorians through our visiting friends and friends for older people programs. Growth in Community Care programs is a priority in 2010.

The economic conditions continue to challenge many of our small to medium enterprise business customers despite expert commentary of a broader economic recovery. Our business teams are well placed to meet these and other challenges in such a dynamic marketplace in 2010 and we remain firmly committed to ambitious business growth to fund our volunteer activities.

Thank you to our outstanding executive, staff and Board and thank you to our volunteer members of St John in Victoria for their unwavering commitment to the broader Victorian community. Their dedication to others before self in the finest traditions of St John remains an inspiration to us all.

Peter Cudlipp CStJ
Chairman
As our Chairman has articulated in his report, 2009 was a challenging year for St John Victoria where our organisation was tested on multiple fronts. Indeed one might say that we faced the most challenging period of our 126 years of service to the Victorian community and the record will show we responded magnificently.

The tragic Victorian bushfires around Black Saturday in February 2009 and other fronts across March and April tested our volunteers, staff and resources to the very limit. Our response involving 49 continuous days of deployment in support of front-line fire fighters at fire staging areas as well as members of the public at community refuges across the State, supported by communications and logistics resources at our emergency operations centre in Mt Waverley, was nothing short of remarkable.

As is the way of St John, our exhausted Victorian teams were supported by their St John colleagues from states and territories around Australia and our national office who also gave of themselves so selflessly to assist fellow Australians in their time of need. Their support proved vital to our response recognised later so poignantly in letters of recognition from Her Excellency Ms Quentin Bryce Governor General of Australia and the Hon John Brumby Premier of Victoria.

By their very actions each and every one of our volunteers and staff who contributed to our 2009 bushfires response exemplified the very best of why St John exists in the service of humanity. By their very actions each and every one of our volunteers and staff who contributed to our 2009 bushfires response exemplified the very best of why St John exists in the service of humanity.

Our Community Care volunteers continued to provide visiting and day outing services to senior Victorians throughout the State and whilst unheralded provide a vital service to those who can be amongst the most isolated in our community.

On the business front, the global financial crisis continued to negatively influence the local financial landscape particularly in the first half of 2009. As a result there was again a noticeable effect on our business activities in the provision of first aid training and the sale and servicing of first aid kits, the proceeds from which ultimately resource our outstanding volunteers.

Despite the generally accepted view that Australia avoided a recession during the financial crisis there is no doubt that business was affected and many of our small to medium enterprise customers are yet to fully recover from those difficult conditions. A number of our major customers also trained fewer staff.

Despite these obstacles our commercial team produced an outstanding result and achieved a previously elusive milestone by training more than 70,000 students in first aid in a calendar year.

The evolution of our business model since 2006 to reflect what is expected of modern business has proven to be vital in underpinning our ability to provide capital and other resources to our volunteer services network and the right tools to support our staff. The disciplines and business metrics developed throughout that time not only ensured we were well placed to ride out the recent economic challenges but also to be ready to take advantage of the inevitable opportunities that arise in an economic recovery.

The recruitment and retention of volunteers remains a significant challenge for St John as it does for all volunteer-based organisations. Whilst our current campaigns have produced positive results we will need to be innovative to appeal to the emerging generations who have different expectations in volunteering.

As was never more evident than in our response to the 2009 Victorian bushfires, Victoria’s emergency services agencies and the broader community have come to rely on St John to always be there in times of need. While thus far that expectation has not translated into what the community would expect as appropriate levels of support and recognition from the Victorian State Government, we continue to engage with them to assist in resourcing our volunteers to meet that expectation and our obligations under the Victorian State Emergency Management plan.

St John First Aid and Community Care volunteers go about their good work unheralded and far too frequently are not recognised for their incredible contribution to their communities and the State. We aim to change that in 2010. Their dedication and commitment remains a constant source of inspiration to us all and I sincerely thank each and everyone for their incredible efforts in 2009.

Finally, in addition to our wonderful volunteers, we are blessed with a visionary Board, a dedicated and committed staff, extremely loyal donors, sponsors and supporters and a great many friends of St John who through their bequest in 2009 left a lasting legacy towards our good works. It is truly a privilege to be part of a team of such extraordinary Victorians.

“By their very actions each and every one of our volunteers and staff who contributed to our 2009 bushfires response exemplified the very best of why St John exists in the service of humanity.”
COMMISSIONER'S REPORT

The year 2009 will be a most significant year for St John volunteers. In February we were challenged by the exceptional bushfires that claimed so many lives in Victoria. Our St John volunteers, ably supported by our career staff at Forster Road, rose to the challenge and delivered 49 days of continuous service. The community of Victoria was made a better place by their efforts. I must also acknowledge the valuable contribution made by our interstate confreres.

We were honoured by a visit during the campaign by Her Royal Highness The Princess Royal who specifically asked to meet St John volunteers in the field. The Princess Royal gave a generous gift to St John in Victoria.

Another most distinguished visitor was Professor Anthony Mellows OBE the Lord Prior of the Order who made a specific visit to see first-hand the work that was being done during the fires. He was most impressed by our work.

I have to say that personally I am humbled by the effort that was put in by all the volunteers during the fires. I thank all of you who were involved.

Our restructure of the First Aid Services progressed with the appointment of Mr Andrew Foran as the Operations Manager First Aid Services. His role includes all the day-to-day duties of the State Superintendent. Mr Peter Neylon continues to fulfil the ceremonial duties and I thank him for his contribution as State Superintendent and his ongoing contribution to First Aid Services in Victoria.

It is important to remember that we continued throughout the year to service all our usual events from the Pony Club Gymkhana to the AFL Grand Final and all different events in between.

None of this could be done without the support and encouragement of our families and on behalf of our volunteers I thank you for your support.

National Adult and Cadet First Aid Championships

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<tr>
<td>TEAM</td>
<td>Lucas Anderson Rural region</td>
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<td>Noel Pianto Western region</td>
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<td>Jennifer Corr Western region</td>
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<td>INDIVIDUAL</td>
<td>Michael Georgiou</td>
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(Michael won the individual event and became the Australian Individual First Aid Champion 2009)

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<th>TEAM MANAGER</th>
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<td>CADET LEADER</td>
<td>Michelle Kugele Brimbank</td>
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<td>Scott Dehass Wyndha</td>
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<td>OPEN TEAM</td>
<td>Shayla Russell Manningham</td>
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<td>Sharni Harding</td>
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<td>Veronica Gartland</td>
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The following members replaced the OPEN TEAM at the National Competitions:

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<td>Michael Smith Brimbank</td>
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<td>Rory Shaithan Brimbank</td>
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<td>Mitchell Thomas Brimbank</td>
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“In February we were challenged by the exceptional bushfires that claimed so many lives in Victoria. Our St John volunteers rose to the challenge and delivered 49 days of continuous service.”

Dr Iain Nicolson OSJ
Commissioner
I n 2009 volunteer services staff and volunteers set about providing First Aid Services and Community Care programs to the Victorian Community. Only a few short weeks into the year the devastating Black Saturday fires implicated in Victoria, leaving many communities in urgent need of first aid support. True to our altruistic goal: Pro Fide (for the faith) and Pro Utilitate Hominum (in the service of humanity), our volunteers and staff united to assist Victorians affected by the devastating fires. As the year progressed, Volunteer Services commenced the development and implementation of strategic imperatives which included a review of First Aid Services and the consolidation of Community Care programs. The review and subsequent endorserd Change Plan resulted in a redesign of the volunteer structure and state office services. The outcome was a more efficient and effective customer service and resourcing model that has become the foundation of the department.

First Aid Services Operations

As part of our commitment to provide a quality, knowledgeable service to our most important customers, our volunteers and the community, the events team and state staff were engaged in cross training and up-skilling in a number of areas. In addition to operations support, the Volunteer Services team now have the capacity and knowledge to fast-track volunteer requests and provide operational solutions and information to assist with day-to-day challenges in First Aid Event and Community Care management.

Recruitment and Membership Development

Engagement and development of new and existing members continues to be a focus for future growth. Amongst the membership processes and procedures which were reviewed there were a number of developments: a targeted recruitment campaign; a partnership with a more efficient criminal record checking agency; a volunteer value proposition; and several new reward and recognition incentives.

In July the membership team launched the “Extraordinary People Wanted!” campaign. In the first six months the campaign attracted the talent of more than one hundred and fifty new members to boost and build capacity and to assist in our challenge to meet the growing demand for our services.

Training and Education

As a volunteer-centred organisation we recognise that training and development is paramount to our efforts in recruiting and retaining members. Revised training modules, Volunteer Information Sessions and a thirteen week induction program have been included in the suite of member training. The St John First Aid clinical accreditation framework encompasses forty modules of training contained within qualifications for Preliminary First Aid, First Responder and Advanced First Responder. Additional training courses offered during the year included: Practical Driver training, Emergency Management, Wildfire Awareness, Management Development Program and Peer Support.

Youth and Cadet Development

As an organisation working with children we recognise the importance of managing a best practice Child Protection program. St John has maintained suitably qualified officers who are appointed as Child Protection Officers and a State training program of Cadet Leaders and staff, which adheres to legislative and St John national policy requirements.

The Victorian Youth Council (VYC) provides guidance to St John Victoria on issues affecting the organisation and its future development, particularly concerning the opinions and interest of young people. The cadet leadership team is united with the Victorian Youth Council to affirm cadet and youth development for these members. This year VYC activity at the national conference, youth forums and stakeholder’s weekend added a fresh and innovative approach to planning for the future of our young members.

In 2009 St John Victoria had a total of 431 new young members, juniors and cadets join the organisation. Program highlights for the year included: recruitment and training of additional divisional, regional and state leaders, record attendance at state and national camps, and participation at the National Youth Stakeholders weekend.

Publications and Communications

Several new initiatives to improve the reach and frequency of communication within our internal networks were implemented during the year. The St John Extranet portal was launched in August and was designed as an information site for all volunteer-related needs. Shortly afterwards the weekly St John Review Newsletter was revamped and the information links have been seamlessly integrated inside the Extranet. Our primary server infrastructure upgrade was completed which has provided a stable platform to re-build our new Volunteer Services technology environment.

The volunteer training department again coordinated more than forty modules of training contained within qualifications for Preliminary First Aid, St John First Aider, First Responder and Advanced First Responder. Additional training courses offered during the year included: Practical Driver training, Emergency Management, Wildfire Awareness, Management Development Program and Peer Support.

Fundraising Overview of 2009

The Global Financial Crisis (GFC) had an impact on many of St John’s supporters, including individual donors and philanthropic trusts and foundations. Despite this economic downturn affecting our fundraising income throughout the year, funds received assisted St John volunteers in delivering services to the community.

We are thankful to the many people who supported us throughout 2009, and key highlights included:

- Generous support from philanthropic trusts and foundations, and various levels of government for capital, equipment and training programs;
- Donors rallied behind St John and supported our efforts during Black Saturday with generous donations, including goods for use in the field;
- Reinigration of the Bequest Society, with a well-attended event held in December 2009, featuring one of our valued volunteers, Lisa Decker, speaking about volunteering in today’s society;
- Strategic review of department, resulting in appointment of a dedicated Fundraising Manager, as outlined in the Towards 2013 Strategic Plan; and
- Work commenced on the development of a Fundraising Growth strategy to be implemented in 2010.

Summary

On behalf of the organisation I would like to thank our talented staff and volunteers who have worked closely together to shape the future of a sustainable Volunteer Services Operation.

Vicki-Anne Spurrell
General Manager Volunteer Services

“This was a year which reinforced the organisation’s commitment to our extraordinary volunteers”.
St John Community Care operates a number of programs across Victoria that provide support to individuals from the Victorian community who are experiencing difficulties because of their age, infirmity, isolation or any other factor.

The regular programs offered include:

- Visiting Friends (funded by State Government)
- Friends for Older People (funded by Federal Government)
- Bus Outings
- Needles and Thread
- Hospital Support
- Whittlesea Area Community Care Assistance (WACCA)
- St John Almoner
- St John Museum

2009 was a year of consolidation. A range of projects were completed to support those volunteers working in the Community Care programs including:

- Appointment of new Team Leaders
- Appointment of a Community Care Administrator
- Development of the Community Care member’s extranet page
- Production of Community Care playing cards for members to use as part of companionship programs
- Development of a Community Care Handbook
- Driver training for members involved in bus outings

A review of membership was also undertaken along with an active recruitment campaign. A large number of enquiries generated resulted in 57 new members being inducted. The current challenge is to identify meaningful, more flexible volunteering options.

Thanks to all Community Care volunteers, team leaders and career staff for their great work and continued dedication in serving the Victorian community.

Jerusalem

St John Ambulance Australia continues to support two Palestinian Ophthalmic Nurses, who provide outreach services from the St John Eye Hospital in Jerusalem. Eye disease causing blindness is ten times more common in the region than in developed countries.

The hospital treats patients regardless of ethnicity, religion or ability to pay. During 2009, the hospital treated 92,384 patients in the West Bank, Gaza and East Jerusalem.

Common conditions affecting children are squint, infantile glaucoma, cataract and trauma. In adults cataract, glaucoma and the complications of diabetes are the main blinding conditions.

Ophthalmic Committee member Dr Robert West visited the St John Eye Hospital again for two weeks in June. During this time, Dr West undertook teaching and consulting in the area of glaucoma.

2010 is an important year for the hospital as it commemorates 50 years in its current Jerusalem building and 129 years in the Holy Land overall. There are plans for a special event in Jerusalem to celebrate this during the first weekend in October 2010.

East Timor - Oecussi Eye Program

This year a team of three senior St John volunteers would be accompanying the ophthalmic medical team to Oecussi, East Timor in early August. The aim of the visit was to identify ways to expand the work of St John in the Decussi community beyond the present eye care tasks.

“Eye Openers” in India

The National Board approved support for the Eye Openers Project in Andhra Pradesh, India. This program provides free eye care to the poor in a rural Indian region in a small town of Payakarpeta in eastern Andhra Pradesh. It serves a region, where there are around 1½ million people that are too poor to access medical care.

Support for National Programs

This year, the Victorian Annual Ophthalmic Appeal had an added incentive. All those who donated over $50 received a special reproduction copy of the historic “Aids for Cases of Injuries” – the original St John first aid manual from 1878. The reproduction was undertaken locally under the care of Ophthalmic Committee member Dr Allan Mawdsley. It is something to behold and has been nominated for an award for its authenticity.

Thank you to those who made donations towards the work of the Ophthalmic Branch. We appreciate your support and look forward to an ongoing partnership.

Justin Dunlop CStJ
Chair, Community Care / Ophthalmic

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Justin Dunlop CStJ
Chair, Community Care / Ophthalmic
Despite the 2009 financial year commencing in the midst of a global financial crisis, it ended as a most successful year for St John’s Commercial Division. With major contract wins, an increasing number of returning clients, and delivery of a range of enhanced services, the year saw St John Ambulance further solidify its position as the pre-eminent industry leader.

The Commercial Division of St John Ambulance sells and provides training and merchandise to business, government and consumers. The net financial contribution from these activities supports our humanitarian and community operations and helps build a stronger, more effective and independent organisation. As outlined in previous annual reports, the Division’s brief is to grow the financial contributions available to fund St John’s activities, while also growing long-term economic sustainability in a competitive marketplace.

During 2009, the commercial team continued to focus on building the quality of services delivered, as well as its core competencies. We continued to refine standards of training delivery as well as the systems underpinning both the delivery and service operations. As a testament to these efforts, St John was able to respond quickly and efficiently to an accelerated requirement to train many thousands of Victorian schoolteachers in life saving anaphylaxis skills.

Amongst other highlights, the group reorganised to be able to offer clients a range of new services and competencies, including training courses in Occupational Health and Safety. An expansion in the number of first aid courses offered in non-metropolitan areas saw St John further increase its regional presence throughout the year. And in response to strong market demand for our products, the Division built an enhanced local development capacity to supplement existing operations in first aid kits and related supplies.

At the outset of the economic crisis in mid 2008, and perhaps somewhat counter-intuitively, St John opted to invest in maintaining quality and capacity within our business. We vowed to continue that strategy throughout 2009, despite seeing the opposite amongst many competitors. And while we end the year with 16% growth in revenue, importantly we start 2010 with a business that can continue to deliver genuine value to clients and adapt to their changing needs.

“A conscious decision to maintain investment in our business despite uncertain market conditions, saw value delivered to our clients, an outstanding financial result and development of increased capability and capacity”.

Wrapping up the year, I would like to again extend a warm thank you to clients and partners for choosing to do business with St John Ambulance. Not only can you be confident in dealing with the industry leader, but also satisfied to know your support helps St John in your community.

Finally, it would be remiss of me not to make mention of the special efforts of our commercial staff, a talented and committed group of individuals, dedicated to the ongoing success of the business.

Theron Vassiliou
General Manager Commercial Services / Deputy CEO
Commercial revenues increased by 16% in 2009. First Aid Services Revenue increased by 57% primarily due to recoveries and grants related to our bush fires response. Our ongoing proactive management of costs once again resulted in improved commercial margins over the previous year. The overall performance for the year ended December 31st 2009 was an outstanding one and I congratulate our entire team for achieving this tremendous result particularly in the difficult economic conditions which prevailed.

Despite our fundraising team working diligently, fundraising revenues decreased in 2009. The net profit sector as a whole experienced a downturn in fundraising in the year as the Victorian bush fires appeal dominated donor sentiment nationally. Once again we received a number of Commonwealth and State Government grants.

Our first aid volunteers attended 5,225 event and emergency support duties including the bush fires; the F1 Grand Prix; AFL, NRL and A-League Football matches; and major music events. A significant number of public events were cancelled during the bushfire period while many others planned during the year did not go ahead as a result of the impact of the fires.

St John Holdings disposed of one surplus property in Seville during the year.

ST John AmBulance (VicToria)

Robert (Bob) Miller
Treasurer

Income

Despite the global economic crisis continuing to affect our business customers throughout most of the year, our revenues exceeded quite an ambitious budget. Further efficiency gains and cost disciplines also resulted in an increased margin over 2008.

Although demand for first aid services duties continued to increase, once again our ability to service events was impeded by limited growth in volunteer numbers. In 2010 our volunteer services team will need to be additionally creative in volunteer recruitment and retention strategies.

The continued realignment of our public duty fee matrix with our true costs resulted in further improvements to cost recoveries. However, we continued to offer many of our public first aid services at rates below the cost of providing the service in order to meet contractual obligations. Whilst we made great gains in 2009 and the differential has improved, the remaining gap continues to restrict our capacity to provide capital for new equipment to our volunteer teams. A key priority for 2010 is to complete the transition to realign our public duty fees with our costs.

Once again we acknowledge the Commonwealth Government Attorney General’s Department; the Department of Families, Housing, Community Services and Indigenous Affairs (FaHCSIA); and the Victorian State Government who provided a number of equipment and project grants throughout the year.

As an independent not for profit organisation and registered charity, St John is not part of any government agency or authority. As a result we generate more than 90% of our revenue from our 80,000 volunteers and cost recoveries. However, we continue to explore mechanisms to reduce our cost base.

Expenses

Once again our management team has done an outstanding job in continuing to search for efficiencies and reduce the fixed-cost base of the organisation in order to direct maximum investment in volunteer vehicle fleet improvements, communications and information technology infrastructure and personnel training.

Capital Expenditure

We made a significant capital investment of $1,063.5M during the year focused on new vehicles, communications and information technology and member health and safety related projects. While slightly down on 2008, some projects with 2009 capital funding will be completed in 2010. Highlights include:

- Seven new first aid services vehicles were commissioned ($602,000) funded by the Geoff & Helen Handbury Foundation, Helen McPherson Smith Trust, Wilson Trust, corporate donations and internal resources.
- Refurbishment of an existing Ford Mazda T3500 bus into a first aid services recruitment and major event command support unit ($23,000) funded by internal resources.
- IT infrastructure and software upgrades in preparation for the new IT platform to be rolled out in 2010 ($160,000) funded by internal resources.
- First Aid Services radio, computer and other operational equipment ($200,000) funded by FaHCSIA and internal resources.
- Commercial training equipment upgrades including replacement manikins and projectors ($70,000) funded by internal resources.

Outlook 2010

The outlook for 2010 is promising. Our teams continue to work towards the most efficient business and volunteer models possible and we remain growth-oriented. The results of our fundraising activities later in 2009 gives us great optimism of a recovery in that segment, such an important component of our funding base.

Our priorities for 2010 include:

- To increase resourcing to our extensive volunteer recruitment and retention programs to improve volunteer numbers.
- To increase our revenues and margins in our first aid training and kits business in-line with our ambitious growth budget.
- To increase financial support from philanthropic organisations and the Victorian State government and build on the success of 2009.
- To develop new sponsorship agreements with strategic partners.
- To remain disciplined around operational expenditure and continue to explore mechanisms to reduce our cost base.
- To continue to invest in our people and other assets in-line with our strategic plan to enable us to conduct all our activities in a professional and safe manner.
- To complete the realignment of our first aid public duty fee matrix in-line with the costs of resources committed.

Robert (Bob) Miller
Treasurer
St John Ambulance Australia Victoria Incorporated is part of a nationally federated system, St John Ambulance Australia. In Victoria the St John role is to:

- Provide First Aid at public and sporting events;
- Provide First Aid in civil emergencies under Victoria’s Emergency Management system;
- Conduct workplace and public First Aid Training courses;
- Sell First Aid Kits, components and manuals;
- Provide services to those in the community who are aged, infirmed or isolated under the Commonwealth Government’s Friends for Older People scheme and the State Government’s Visiting Friends program;
- Provide ophthalmic surgeons and support to the St John Eye Hospital in Jerusalem; and
- Uphold the traditions, objectives and ideals of the Order of St John.

The Rules of Association allow for a maximum Council membership of 14 members. The Chairman of St John Victoria is a member of the St John Ambulance Australia National Board.

The Finance Committee oversees the organisational financial strategy and financial management systems to address risk and ensure the long-term financial viability of St John. The Committee consists of Mr Robert Miller (Chair), Mr Peter Cudlipp, Mr Stuart McEwan and Mr Stephen Horton. The Chairman Mr Robert Miller is a member of the St John Ambulance Australia Risk and Compliance Committee.
The Order of St John in Victoria

The 2009 Priory Meeting was held in Queensland at Conrad Jupiter’s Hotel, Gold Coast Highway, Broadbeach from June 17th to June 21st. A large contingent of Victorian members attended the Chapter meeting as well as the National First Aid Championships on June 20th. The annual church service of the Priory was held the following day.

The annual church service of the Victorian members of the Order was held in Melbourne at St Paul’s Cathedral on Sunday October 25th. This came shortly after the annual dinner which was held at the Sir William Angliss College on Friday October 23rd. The speaker was Dr Ian Howie-Willis, the Priory Librarian and Secretary of St John Historical Society, who spoke about Lady Brassey’s last voyage around the world on the yacht “Sunbeam” which spent three eventful days in Melbourne in 1887, only three years after St John began here.

An investiture was held at Government House on Saturday February 28th, 2009, where the Deputy Prior, Governor de Kretser, presented insignia to members admitted and promoted in the Order as notified late in 2008. Another investiture will be held early in 2010 for members honoured in this year’s list.

As 2010 is the centenary of volunteer first aid in Victoria, the annual Priory Conference will be held in Melbourne from June 23rd to 27th, based at the Sebel Hotel on Queens Road.

Dr Allan Mawdsley KStJ
Order Affairs

The following members of St John were admitted or promoted in the Order:

Promoted to the Grade of Knight of Grace
- Dr Edward Brentnall
- Wayne Deakes

Promoted to the Grade of Commander
- Timothy Duncan
- Michael Sellar

Promoted to the Grade of Officer
- Robert Correa
- Lucas Dudley Drew
- Alexander Medancic
- Shirley Moon
- Mary Ann Wilkinson

For admission as Officer
- Brett Aimers
- Lindsay Bent
- Paul Gsodam

Admitted in the Grade of Member
- Lucas Gordon Anderson
- Michael Bacon
- Debra Joy Bartlett
- Bruce Castlere
- Harold Alan Day
- Helen Donaldson
- Stuart Donaldson
- Bernard Goss
- Jarrod Hunter
- Elaine Killeen
- Nicole McEwan
- Robert Miller
- Dominic Misale
- Virginia Murphy
- Maree Pritchett
- Theresa Sprekos
- Kevin Wanstall
- Dr Robert West

Vale
- Mary Adams MStJ
- Mr Francis Anderson MStJ
- Leonard Greaney CStJ
- Monica Green DStJ
- Roy Green KStJ
- Dr Kenneth Gullifer OStJ
- Dr Robert Hudson OStJ
- Harry Hurle MSJ
- Richard Morris KStJ
- Leonard Ryan CStJ
- Stuart Webb OStJ

Dr J Allan Mawdsley KStJ
Order Affairs
7th Bar, Representing 47 Years
Wayne Donaldson MStJ

5th Bar, Representing 37 Years
Benjamin Gronow CSJ
James Mays
Colin H Smith CSJ
Daphne Womersley OStJ

4th Bar, Representing 32 Years
Margaret Dart OStJ
Timothy Duncan CSJ
Gary Harris OStJ
Christopher Huggins OStJ
Alan Marshall CSJ
Bridget Maxwell MSJ
Deborah Taylor OStJ

3rd Bar, Representing 27 Years
Lindsay Bent MSJ
George Burns MSJ
Justin Dunlop CSJ
Peter Neylon CSJ
Anthony Oxford OStJ
Maree Pritchett MSJ
Vaughan Smith MSJ

2nd Bar, Representing 22 Years
Cynthia Dawn Bat MSJ
Joyce Clark
Michell Crawford
Anthony De Wit
Peter Neylon CSJ
Maree Halton Pritchett MSJ
Marilyn Raftery
Michell Rueffel MSJ
Peter Sambell MSJ
Loris Zaal OStJ

1st Bar, Representing 17 Years
Stephen Aitken
Anthony Courtney MSJ
Michell Crawford
Helen Donaldson MSJ
Stuart Donaldson MSJ
Daryn Gardner MSJ
Patricia Martin
Daniel Petrotta MSJ
Elizabeth Ravalli
Daniel Sefton
Sherrie Lyn Wentworth OStJ

12 Year Service Medal
Peter Altenhof
Peggy Byrd
Bruce Castle
Alistair Dunn MSJ
John Golino
Jessica Gronow
Jay Hately
Helen Hughes
Fiona Jastrzebski
Trevor Merritt
Monica O’Reilly
Adam Pratt
Maree Salter
Danielle Smith
Leon Smith
Theresa Sprake MSJ
Arthur Ernest Uren MSJ
Joanne Watson
Michelle Wos
We sincerely thank each donor who has supported the work of St John. Their generous support enables us to continue to provide our services to the Victorian community. We also acknowledge the donors who wish to remain anonymous and those not listed.

Bequests
- Estate of L I Roach
- Estate of Oswald Reuben Huf
- Estate of Trevor Ernest Strangward

Community Groups
- All Souls Opportunity Shop
- Combined Sunraysia Lodge-Social Committee
- Farmers Arms Social Club
- Glenlyon Sports Club
- Kambalda Sub Centre - St John Ambulance
- Kyneton Uniting Church-Opportunity Shop
- Lions Club of Dromana
- Lions Club of Brunswick
- Lions Club of Noble Park/Keysborough
- Lions Club of Portland
- Memory Lane Choppers Bushfire Fundraising
- Morwell RSL Sub-Branch Inc
- Morwell RSL Women’s Auxiliary
- Pakenham Opportunity Shop
- Rotary Club of Inverloch
- Rotary Club of Werribee
- RSL Sub Branch - Kyneton
- St John Ambulance Australia - ACT Inc
- St John Ambulance Australia - Tasmania
- The Anglican Catb Church-Saint Paul Sale
- Ulysses Westgate Wanderers
- Uniting Church Op Shop
- Warren Opportunity Shop Inc

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- Australian Grand Prix Corporation
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- Saunders Consulting Group
- Senvorp
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Government
- Glen Eira City Council
- City of Greater Bendigo
- Department of Planning & Community Development
- City of Casey
- CVS
- HACC
- Manningham City Council
- Department of FAHCSIA
- Shire of Yarra Ranges
- Emergency Management Australia
- Knox City Council
- Moreland City Council
- Cardinia Shire Council
- City of Yarra
- East Gippsland Shire Council

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- R Andre
- V Aeburn
- A Bajabir
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- L Williams
- K Winstone
- E Xipell

Schools
- Doncaster Primary School
- St John’s Primary School
- Dromana Secondary College
- St Peter Apostle Primary School

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- Gringlas Family Charitable Trust
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